



Ericsson Catalog Manager (ECM) 19

Training Programs

Catalog of Course Descriptions



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Introduction

Ericsson has developed a comprehensive Training Programs service to satisfy the competence needs of our customers, from exploring new business opportunities to expertise required for operating a network. The Training Programs service is delineated into packages that have been developed to offer clearly defined, yet flexible training to target system and technology areas. Each package is divided into flows, to target specific functional areas within your organization for optimal benefits.

Service delivery is supported using various delivery methods including:

Delivery Method

Instructor Led Training (ILT)

Web-based Learning (WBL)





ECM Offer Manager 19.1

LZU1082832 R1A

Description:

Using presentation and demo, this course highlights the fundamental building blocks of an Offer, Offer Base, and how to navigate through Offer Manager GUI.

Learning situation:

This is a Web-Based Learning.

This is a self-paced interactive learning with multimedia content, delivered online.

Learning objectives:

On completion of this course the participants will be able to:

- 1 Explain the concept of modeling and configuring a Product Offering, Request and Offer Base
- 2 Use Offer Manager GUI
- 3 Learn how to browse Offerings by categories, entity types
- 4 View offer details by relations, prices, market segments, etc.

Target audience:

Sales and Project managers. Technical SMEs

Prerequisites:

Successful completion of the following courses:

Ericsson Catalog Manager (ECM) 19.1 Foundation (LZU1082826)

Duration and class size:

It is a self-paced training and the length of the course is approximately an hour.





Ericsson Catalog Manager (ECM) 19.1 API Course

LZU1082825 R1A

Description:

This course provides a familiarization to the Ericsson Catalog Manager APIs by summarizing the APIs available in ECM.

It covers the REST APIs structure and operations, SOAP APIs and Usage of the APIs to query, create, modify and delete ECM Catalog objects.

Learning situation:

This course is an instructor-led or Virtual instructor-led course. This course is based on theoretical and practical instructor-led lessons given using a test environment.

Learning objectives:

On completion of this course the participants will be able to:

- 1 Summarize the APIs available in Ericsson Catalog Manager
- 2 Gain knowledge on the SOAP APIs structure and operations
- 3 Comprehend the REST APIs structure and operations
- 4 Use the APIs to query, create, modify and delete ECM Catalog objects
- 5 Using hands-on activities for exploring and practicing the defined activities

Target audience:

Application Developers, System Integrators and Testers, Implementation and Deployment Engineers, and Technical SMEs

Prerequisites:

Successful completion of the following courses:

Ericsson Catalog Manager (ECM) 19.1 Foundation (LZU1082826)

Duration and class size:

The length of the course is 1 day and the maximum number of participants is 8





Ericsson Catalog Manager (ECM) 19.1 Foundation

LZU1082826 R1A

Description:

This course is a comprehensive overview of the features of Ericsson Catalog Manager (ECM) and its integrations with other modules. Participants will work to create a SID compliant catalog including Product Offerings, Product Specs, Customer Facing services, Resource Facing Services, Attributes, Charge Types, Rules, and Taxes. Other topics of discussion include versioning, Product Lifecycle Management, and Catalog Manager best practices. The course will also cover the various integrations between ECM and a number of modules. This is an end user course directed toward those who will be creating Products using Catalog Manager.

Learning situation:

This is an Instructor-Led Training.

This course is based on theoretical and practical instructor-led lessons given in a technical environment using equipment and tools.

Learning objectives:

On completion of this course the participants will be able to:

- 1 Explain the concept of a catalog
- 2 Gain familiarity with the SID model
- 3 Create items (e.g., offers/products)
- 4 Relate items
- 5 Group items
- 6 Create item attributes
- 7 Create charge types
- 8 Use rules
- 9 Build Hierarchies
- 10 Use Versioning in ECM
- 11 Use Catalog Manager best practices
- 12 Know Catalog APIs
- 13 Use PLD
- 14 Highlight how the catalog drives a number of other modules



Target audience:

End Users, Product Managers, Technical SMEs, Business and Marketing personnel who wish to understand the Catalog Model

Prerequisites:

Successful completion of the following courses:

None. An understanding of basic catalog management concepts is recommended.

Duration and class size:

The length of the course is 5 days and the maximum number of participants per session is 8.